



FACTS

Coordinated Access Networks: What they do. How they work.

A Coordinated Access Network, or CAN, is a regional network of municipal, state, and nonprofit housing resources working together to identify, assess and assign housing resources to individuals and families who are experiencing homelessness. Anyone in the state of Connecticut with a housing emergency may contact the CAN system for assistance simply by dialing 2-1-1. They will receive referrals to housing and additional services, if needed. Emphasis is placed on helping clients preserve current housing, if possible, solving problems for the long-term, and preventing recurrences.

CAN GOALS



GOALS

1. Eliminate veteran and chronic homelessness (to functional zero)
2. Eliminate family and youth homelessness (to functional zero)
3. Reduce returns to homelessness
4. Limit episodes of homelessness to 30 days

STATUS

- done
- complete by 2020
- ongoing
- ongoing

CAN FUNCTIONS



SHARE INFORMATION

- All available options: rapid rehousing, emergency shelter, transitional housing, permanent supportive housing, case management
- Overall housing capacity statistics
- Current vacancy rate for emergency shelter/shared housing
- Outcomes: number served, percent matched with housing/services



REFER CLIENTS

- Use database to identify which available housing resources are best suited to clients
- Apply housing first approach and strive to keep families together
- Prioritize need when allocating emergency shelter
- Ensure LGBTQ clients have access to appropriate shelter



CONDUCT OUTREACH

- Client outreach to determine outcomes, satisfaction
- Client outreach to help with system/service navigation and return to independence
- Public outreach to educate citizens about homeless services and how to access them